

MISSING FROM CARE

NMPH working in partnership with your
Social Services Department

020 8392 4527



MfC is a department of
The National Missing Persons Helpline
(Reg Charity 1020419)

MfC

Our confidential service has been recognised by the Association of Directors of Social Services as fully compliant with Data protection and Child protection guidelines

Comments from Social Workers

"The advice and practical guidance offered and the amount of commitment from the staff has been second to none... MfC managed to establish contact with a parent just because it was an external body"

"Having a link with an organisation that knows how to process these specific matters was extremely helpful and saved time. It gave me clarity about how and who to contact at times when everything else seemed impossible, and was a good liaison between all agencies concerned"

"The MfC project helped find the young person and assisted with ensuring she returned safely and did not abscond again ... There is no other service available which would meet any of the needs of young, vulnerable, missing people"

Call

020 8392 4527

Fax

020 8392 4529

Email: mfc@missingpersons.org
www.missingpersons.org/mfc



We can help you find missing children with:

Publicity

We work with all branches of the media to trace missing children and young people

Street work

We have a network of contacts and experienced street workers

Advice and support

We have dedicated case managers offering expert consultation

Just tell us:

Your contact number

The missing person description and details, including Social Services ID No. (or Care First No., KPN, etc)

Police details, including station, its phone number and the name of the Police contact

We also provide a message home helpline that can help a child missing from your care get back in touch with you.

The **Message Home** Helpline is 24-hour, confidential and free.

0800 700 740

Our number is in every Telephone Kiosk in the UK.

We can explore options, give advice and can help young people make contact with carers, family, social workers or the police

Most young people call us shortly after leaving, and we always aim to reduce their time of vulnerability on the streets

85% of our calls are from people under the age of 18. A significant number are looked after by Social Services. We often help them make contact with the Social Worker or the Emergency Duty Team

www.messagehome.org.uk

Missing from Care and The Message Home Helpline are part of:

The National Missing Persons Helpline
Roebuck House
284-286 Upper Richmond Road West
LONDON
SW14 7JE

www.missingpersons.org

The National Missing Persons Helpline provides support and practical help to the carers and families of missing people.

It was established as a charity in 1992 to advise and help missing people, their families and those who care for them. It is involved in the entire phenomenon of missing people and has the most detailed 'missing' database in the country. It gives priority to those particularly at risk - the very young, older people, people unwell and those in distress.

CASE MANAGEMENT

Our trained and experienced case managers provide ongoing support and advice for the families of the missing people

PUBLICITY

We have a substantial publicity network including regular TV and National Newspaper slots

STREET NETWORK

We have well established contacts and staff with long experience of finding missing people

IDENTIFICATION and RECONSTRUCTION

We maintain a national database of ID information on unidentified bodies and hospital patients

EDUCATION

We are involved in work in schools to help reduce instances of children going missing

POLICE LIAISON

We are involved in appropriate information sharing with the Police

MESSAGE HOME HELPLINE

We provide a 24-hour helpline for anyone who has run away to seek help and advice or get a message to their family or carer

MISSING FROM CARE

We have a specialist service for working with Social Services and looked after children

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